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*RESPONSE UNDER 37 CFR 1.116-
EXPEDITED PROCEDURE EXAMINING
GROUP 2143

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

*Entered Per
RCE*

IN RE APPLICATION OF :

TETSURO MOTOYAMA, ET AL.

: EXAMINER: ENGLAND, DAVID E

SERIAL NO: 09/975,938 :

FILED: OCTOBER 15, 2001

: GROUP ART UNIT: 2143

FOR: METHOD AND SYSTEM OF
REMOTE MONITORING AND SUPPORT
OF DEVICES, INCLUDING HANDLING
EMAIL MESSAGES HAVING MESSAGE
TYPES SPECIFIED WITHIN THE E-MAIL
MESSAGE

*11/01/05
T.D.*

AMENDMENT UNDER 37 C.F.R. § 1.116

COMMISSIONER FOR PATENTS
ALEXANDRIA, VIRGINIA 22313

SIR:

In response to the Office Action dated July 1, 2005, please amend the above-
identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on
page 2 of this paper.

Remarks begin on page 7 of this paper.